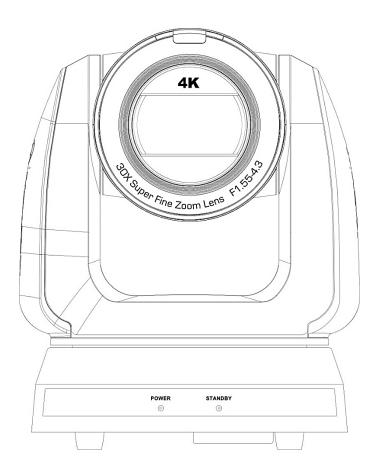
# VC-A71P/VC-A71PN 4K PTZ Video Camera

# **User Manual - English**



To download the latest version of Quick Start Guide, multilingual user manual, software, or driver, etc., please visit Lumens

https://www.MyLumens.com/support



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# **Chapter 1 Safety Instructions**

Always follow these safety instructions when using the product:

#### 1 Operation

- 1.1 Please use the product in the recommended operating environment, away from water or source of heat.
- 1.2 Do not place the product in tilted position or unstable trolley, stand or table.
- 1.3 Please clean the dust on the power plug prior to usage. Do not insert the product's power plug into a multiplug to prevent sparks or a fire.
- 1.4 Do not block the slots and openings in the case of the product. They provide ventilation and prevent the product from overheating.
- 1.5 Do not open or remove covers, otherwise it may expose you to dangerous voltages and other hazards. Refer all servicing to licensed service personnel.
- 1.6 Unplug the product from the wall outlet and refer servicing to licensed service personnel when the following situations happen:
  - If the power cords are damaged or frayed.
  - If liquid is spilled into the product or the product has been exposed to rain or water.

#### 2 Installation

2.1 For security considerations, please make sure the standard hanging rack you bought is in line with UL or CE safety approbations and installed by technician personnel approved by agents.

#### 3 Storage

- 3.1 Do not place the product where the cord can be stepped on as this may result in fraying or damage to the lead or the plug.
- 3.2 Unplug the product during thunderstorms or if it is not going to be used for an extended period.
- 3.3 Do not place the product or accessories on top of vibrating equipment or heated objects.

#### 4 Cleaning

4.1 Disconnect all the cables prior to cleaning and wipe the surface with a dry cloth. Do not use alcohol or volatile solvents for cleaning.

#### 5 Batteries (for products or accessories with batteries)

- 5.1 When replacing batteries, please only use similar or the same type of batteries.
- 5.2 When disposing of batteries or products, please adhere to the relevant instructions in your country or region for disposing of batteries or products.

#### ■ Precautions



This symbol indicates that this equipment may contain dangerous voltage which could cause electric shock. Do not remove the cover (or back). No user-serviceable parts inside. Refer servicing to licensed service personnel.



This symbol indicates that there are important operating and maintenance instructions in this User Manual with this unit.

#### ■ FCC Warning

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

#### Notice:

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### ■ IC Warning

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus as set out in the interference-causing equipment standard entitled "Digital Apparatus," ICES-003 of Industry Canada. Cet appareil numerique respecte les limites de bruits radioelectriques applicables aux appareils numeriques de Classe A prescrites dans la norme sur le material brouilleur: "Appareils Numeriques," NMB-003 edictee par l'Industrie.

#### ■ EN55032 CE Warning

Operation of this equipment in a residential environment could cause radio interference.

#### KC Warning

This equipment is Industrial (Class A) electromagnetic wave suitability equipment and seller or user should take notice of it, and this equipment is to be used in the places except for home.



# **Chapter 2 Package Contents**

VC-A71P/VC-A71PN

M3 Screws

**Remote Control** 



Silver x8 / Black x2

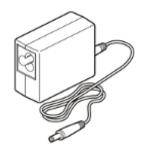
**Power Cord** 

Power Adapter

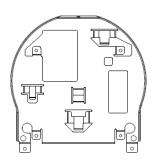
**RS-422 Connector** 



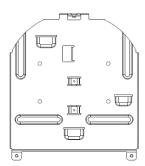
Appearance may vary depending on country/region



**Metal Plate A** 



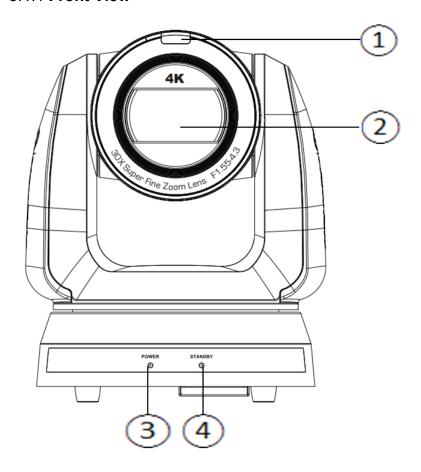
**Metal Plate B** 



# **Chapter 3 Function Introduction**

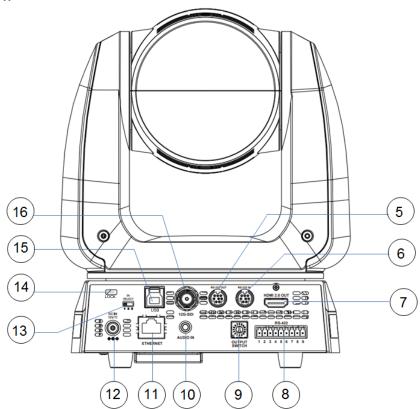
## 3.1 I/O functions Introduction

## 3.1.1 Front View



NO.	Item	Function Descriptions		
1.	Tally indicator light	Display the tally light status of the camera		
2.	Camera lens	30x HD camera lens		
2 Power LED		Display the status of the camera, please refer to 3.2 Description		
3. indicator of LED indicator		of LED indicator		
Standby LED Display the status of the camera, please		Display the status of the camera, please refer to 3.2 Description		
4.	indicator	of LED indicator		

## 3.1.2 Back View

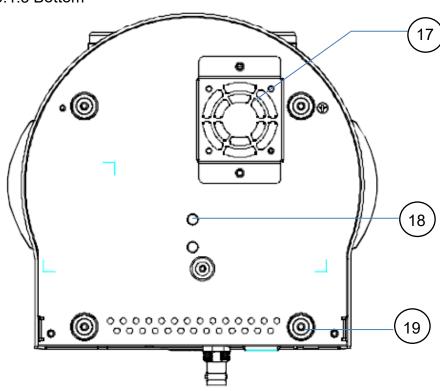


<Remark> The figure is an example of VC-A71P. VC-A71PN does not support SDI and USB output.

NO.	Item	Function Descriptions		
5.	RS-232 output	RS-232 output port, at most 7 cameras can be connected in a serial connection		
		RS-232 input port, at most 7 cameras can be connected in a serial		
6.	RS-232 input	connection		
7.	HDMI 2.0 output	HDMI 2.0 output (Audio output supported)		
8.	RS-422 port	RS-422 connecting port, at most 7 cameras can be connected in a serial connection		
9.	OUTPUT SWITCH	Adjust the resolution setting. The default is 3840 x 2160/59.94p		
10.	Audio input	Support Line In/Mic In		
44	Notice when and	Network port, supporting routers or hubs with power supply		
11.	Network port	■ VC-A71P : PoE++ (IEEE802.3bt)		
		■ VC-A71PN : PoE+ (IEEE802.3at)		
12.	DC 12 V power connector	AC power supply connecting port		
13.	IR SELECT	The remote control ID setting is only controlled after corresponding to the Camera Select on the remote control		
14.	Kensington lock hole	Safety lock slot		
15.	USB 3.0 port	It is for connecting to the USB port of the computer to provide USB signal images <remark> Support up to 3840 x 2160/29.97p  <remark> VC-A71PN does not support this output port.</remark></remark>		
16.	12G-SDI output	12G-SDI output (Audio output supported) <remark> VC-A71PN does not support this output port.</remark>		



## 3.1.3 Bottom



NO.	Item	Function Descriptions		
The cooling fan automatically controls its rotation speed and performs cooling in cope with the operation temperature of machine <b>Remark&gt;</b> The cooling fan is not available on VC-A71PN.		performs cooling in cope with the operation temperature of the machine		
18.	Tripod deck lock hole	The camera is mounted on a (specification) 1/4" - 20 UNC tripod		
19. Rotatable foot pad when using the metal plates of accessories, remove 4 pieces rotatable food pads on the bottom by rotating counterclocks.		When using the metal plates of accessories, remove 4 pieces of rotatable food pads on the bottom by rotating counterclockwise, and then install the mental plates		

# 3.2 Description of LED indicator

Status	Power	Standby
Startup in progress (initialization)	Green light	Orange light
In use	Green light	No indicator
In standby mode	No indicator	Orange light

# 3.3 Tally Lamp Function Description

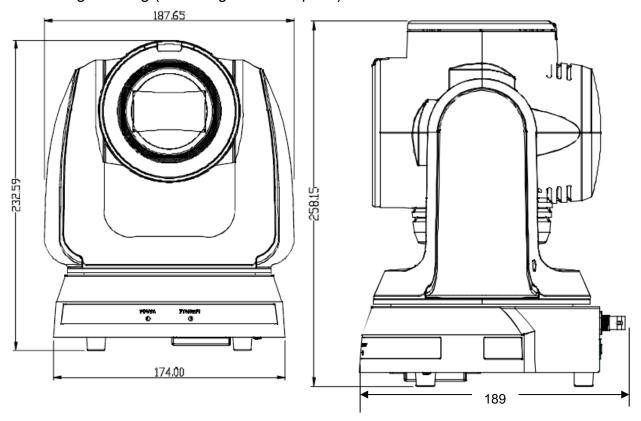
3.3.1 Tally Lamp function may be enabled through the control of RS-232 command. Please refer to RS-232 command set document



# **Chapter 4 Instruction for installation**

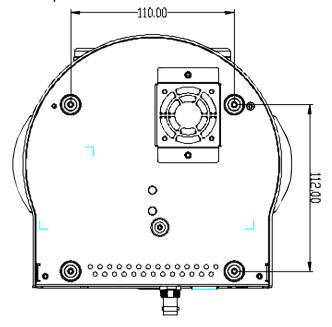
#### 4.1 Camera dimension

- 4.1.1.1 Camera front view and side view
  - Lengthx width x height: 232 x 188 x 189 mm
  - Weight: 3.0Kg (excluding the metal plate)



#### 4.1.1.2 Camera base

The camera base has tripod mount lock holes and can be installed on the tripod deckof a standard specification 1/4"-20 UNC.



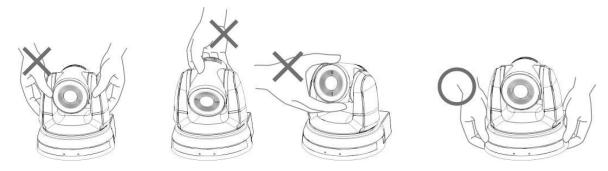
#### 4.2 Preparation before installation

Installation and connection of the HD camera requires special skills. To install by yourself, please follow necessary steps, ensure steady and tight installation of the device, and pay attention to your safety to avoid any accident.

- 4.2.1 Ensure the safety of the installation environment. Please do not install the device on unstable ceiling or in a place where the device is in danger of falling to avoid any accident.
- 4.2.2 Please check whether accessories in the box are complete or not. Please contact the supplier for any shortage, and make sure to keep the accessories in the box intact.
- 4.2.3 Please choose a proper place for installation of camera in advance. Please determine an installation place according to the following requirements
  - 4.1.1.1 Confirm the position for the object to be captured.
  - 4.1.1.2 Confirm whether the camera is set at a proper distance from other light sources.

#### 4.3 Instruction for installation

- 4.3.1 I would like to install camera on the desk
  - 4.3.1.1 Precautions for installation
    - ◆ Please install the machine on a flat desk
    - ◆ Do not grab the camera head by hand when handling the device
    - ◆ Do not rotate the camera head by hand. Improper rotation may result in breakdown of the camera



#### 4.3.1.2 Installation steps

1. Place the camera on a flat desk directly to ensure the normal vertical and horizontal operation of the machine



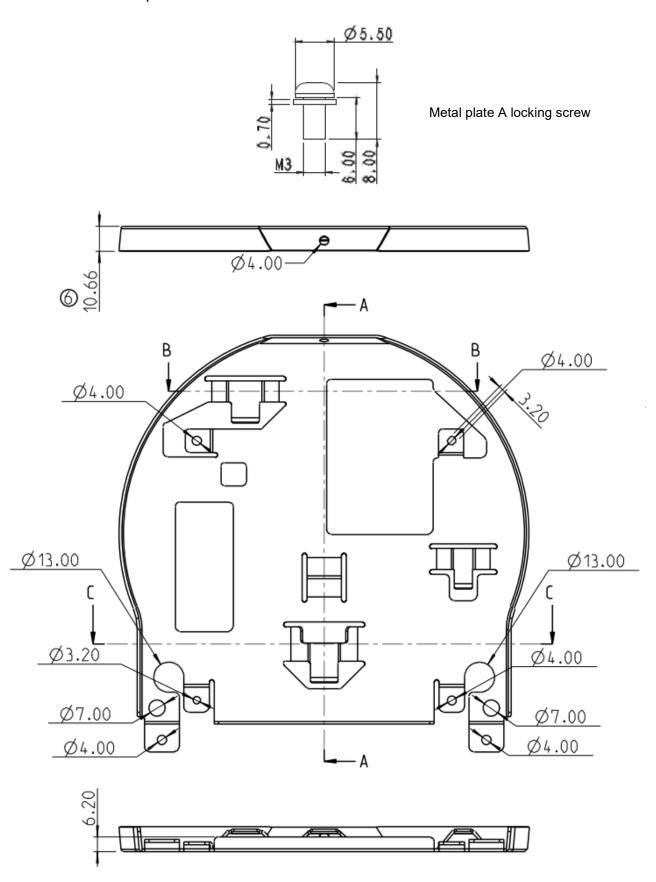
#### 4.3.2 I would like to install the camera on the ceiling

- 4.3.2.1 Prepare for the parts and equipment required during the installation
  - 1. Accessories in the box (metal plates A, B, M3 screw silver x 8, black x 2)
  - 2. Screw for locking on ceiling mounted hanger x 4
  - 3. Drilling machine, screw driver, ladder



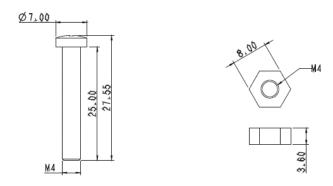
# 4.3.2.2 Metal Plate size diagram

Metal plate A - machine side



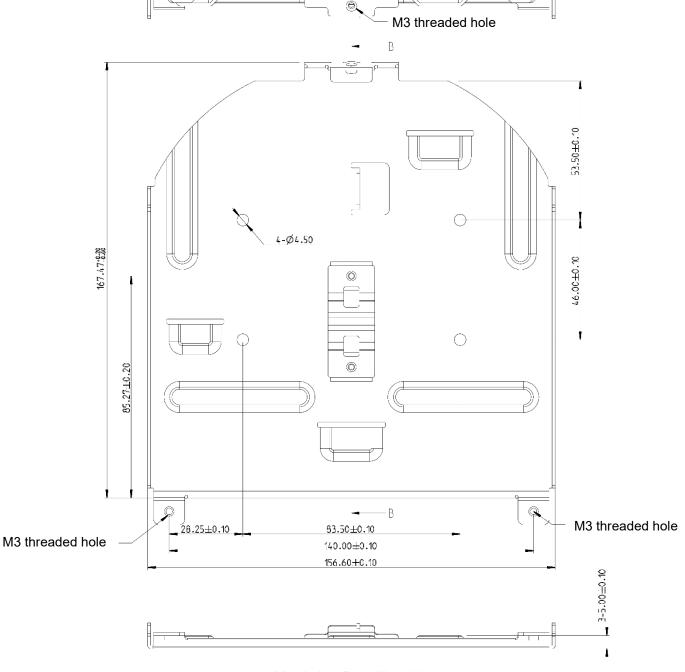
Metal plate A - machine side

# Metal plate B - ceiling side



Metal plate B locking screw

Metal plate B locking bolt

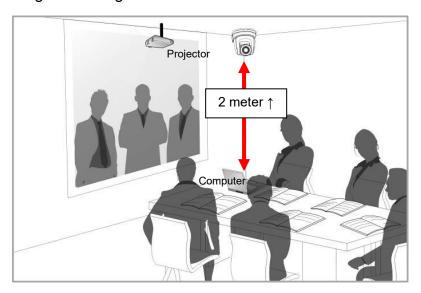


Metal plate B - ceiling side



#### 4.3.2.3 Precautions for installation

- 1. Before installation, please confirm the orientation of the machine relative to the object to be captured
- 2. It is recommended that the machine should be set at a distance of more than 2 meter away from the object to be captured. Please adjust for a best distance according to the magnification of the lens



- 3. The machine (including metal plates) is weighed at about 3 kg. If it is to be installed on the ceiling, please use the hanger that has obtained UL security approval to prevent the machine from falling down.
- 4. Please check whether the camera is installed securely on a regular basis.
- 5. Please clean the cooling fan located at the bottom to ensure the good heat dissipation effect of the machine on a regular basis.

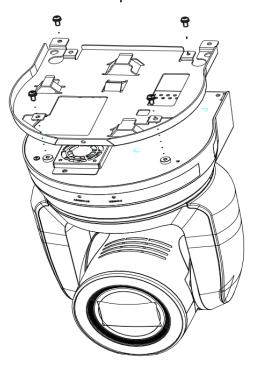
#### 4.3.2.4 Installation steps

1. Remove 4 pieces of foot pads on the bottom of the camera by rotating the foot pads counterclockwise.

**Remark>** Please keep the foot pads properly after removal and store them for future use.



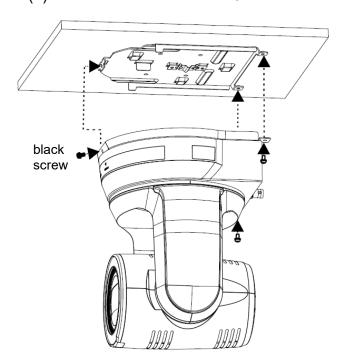
2. Fix the metal plate A on the machine base with 4 M3 silver screws



3. Lock the metal plate B on ceiling mounted hanger

## <Caution>:

- (1) Please use the hanger that has obtained UL security approval
- (2) Please reserve the hole for the connecting wires of the camera
- 4. Combine the metal plate A and the metal plate B
  - (1) Push the metal plate A up to the ceiling and then to the right to latch the metal plate B
  - (2) And then secure with 2 M3 silver screws and 1 M3 black screw



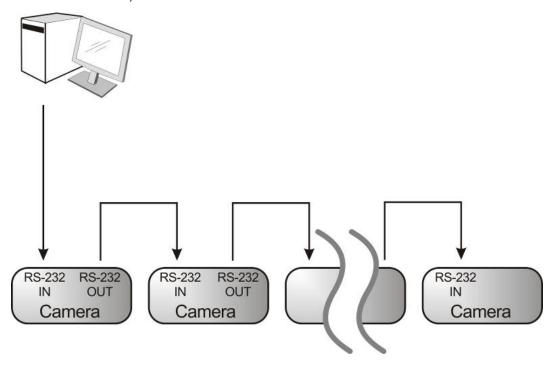
#### 4.3.2.5 How to remove

- 1. Remove the connecting wires from the camera
- 2. Uninstall the camera together with the ceiling, loosen the three screws that fix the metal plates A and B and push to the left to remove the machine
- 3. Then remove the screws on the hanger and the machine

## 4.4 Connecting devices

#### 4.4.1 Connecting RS-232

With RS-232 in/out, at most 7 Lumens cameras can be connected.



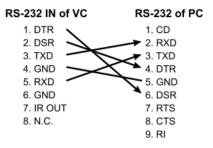
■ RS-232 pins definition instructions

#### ▼ RS-232 IN Pins Instructions



	NO	Pins	Signals	
	1	DTR	Data Transmission Reade	
	2	DSR	Data Set Reade	
)	3	TXD	Transmit Data	
/	4	GND	Ground	
	5	RXD	Receive Data	
	6	GND	Ground	
	7	IR OUT	IR Commander Signal	
	8	N.C.	No Connection	
			·	

#### ▼ RS-232 Connection Instructions

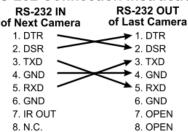


#### **▼ RS-232 OUT Pins Instructions**



NO	Pins	Signals		
1	DTR	Data Transmission Reade		
2	DSR	Data Set Reade		
3	TXD	Transmit Data		
4	GND	Ground		
5	RXD	Receive Data		
6	GND	Ground		
7	OPEN	Reserved		
8	OPEN	Reserved		

#### ▼ RS-232 Connection Instructions

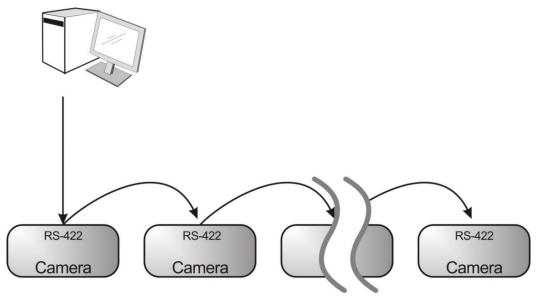




#### 4.4.2 Connecting RS-422

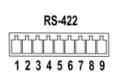
With RS-422, at most 7 Lumens cameras can be connected.

# <Caution> When RS-422 connection is being used, do not use RS-232 connection.



■ RS-422 pins definition instructions

#### **▼ RS-422 Pins Instructions**

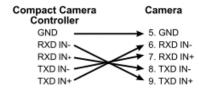


Pin NO.	Function	
1	RXD OUT-	
2	RXD OUT+	
3	TXD OUT-	
4	TXD OUT+	
5	GND	
6	RXD IN-	
7	RXD IN+	
8	TXD IN-	
9	TXD IN+	

## ▼ RS-422 Connection Instructions

—Applicable to

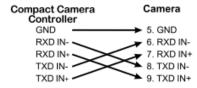
**Lumens Compact Camera Controller** 

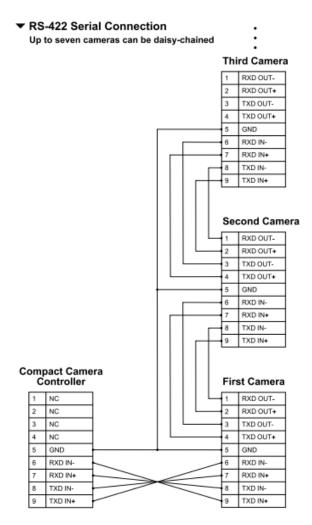


#### ▼ RS-422 Connection Instructions

—Applicable to

**SONY Compact Camera Controller** 

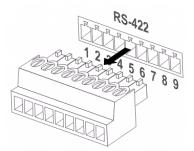




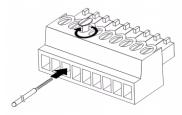
■ RS-422 connection instructions



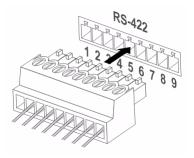
1. Hold the two sides of RS-422 connector and pull out in the direction shown by the arrow in the figure below



2. Peel off a section of copper wire (AWG Nos. 28 to 18) and insert it into the connector hole; then use flat screw driver to fix it

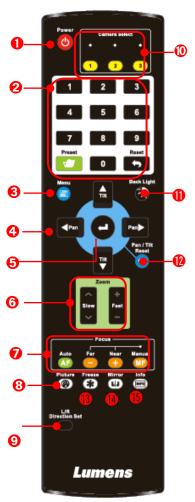


3. Insert the wired RS-422 connector back to the Camera. Now the connection is completed



# **Chapter 5 Remote Control and Setting Menu**

## 5.1 Functions of remote control



No.	Item	Description		
1.	Power	Power Switch		
2.	Preset	<ul> <li>Numeric Keys 0 - 9: Click to call the preset</li> <li>Appoint an ID (0 ~ 9) to save the current position data</li> <li>Appoint an ID (0 ~ 9) to delete the current position data</li> </ul>		
3.	Menu	Display OSD menu		
4.	Pan/ Tilt	Move the lens		
5.	Home-Enter	Go back to the main page / Execute		
6.	Zoom	■ Fast: Adjust image size ■ Slow: Fine-tune image size		
7.	Focus	<ul> <li>Auto: Auto Focus</li> <li>Manual: Enable Manual Focus</li> <li>Far/ Near: Adjust the focal length in Manual</li> </ul>		
8.	Picture	Switch image effect (OFF / Neg / B&W)		
9.	L/R Direction Set	L/R Direction / Normal		
10.	Camera select	Choose Camera ID 1 ~ 3		
11.	Back Light	Turn on/ off back light compensation		
12.	Pan/ Tilt Reset	Clear the Pan / Tilt setting		
13.	Freeze	Freeze the screen		
14.	Mirror	Rotate the image (OFF / Mirror / Flip / Mirror+Flip)		
15.	Info	Status information		

# 5.3 Setting Menu

<Remark>Press [Menu] on the remote control to enter the setting menu; the bold underlined values in the following table are defaults.

1st Level	derlined values in the contract of the contrac	3rd L		
Major Items	Minor Items	Adjustme		Function Descriptions
	Mode	1. Full Auto 2. Shutter F 3. Iris Pri 4. Manual	<u>)</u>	Exposure mode setting
	Exposure Comp.	On / <u>Off</u>		AE Level
	Exposure Comp. Level	-5 ~ <u>C</u> ~ 5		The value can be adjusted after <i>Exposure Comp.</i> is activated
	Spot Light	On / <u>Off</u>		
	Spot Light Position	X (0 ~ 6) Y (	0 ~ 4)	The value can be adjusted after <b>Spot Light</b> is activated
		60/30 mode	50/25 mode	
		1/10000	1/10000	
		1/5000	1/5000	
	Shutter Pri	1/3000	1/3000	
		1/2500	1/2500	
Exposure		1/2000	1/1750	
		1/1500	1/1250	
		1/1000	1/1000	
		1/725	1/600	
		1/500	1/425	A Postal I and an Ha
		1/350	1/300	Adjustable when the
		1/250	1/215	Exposure mode is set to
		1/180	1/150	Shutter Pri
		1/120	1/120	_
		1/100	1/100	
		1/90	1/75	
		<u>1/60</u>	<u>1/50</u>	_
		1/30	1/25	
		1/15	1/12	
		1/8	1/6	
		1/4	1/3	
		1/2	1/2	_
		1/1	1/1	



1st Level	2nd Level	3rd L	_evel	Function Decembrished
Major Items	Minor Items	Adjustment Values		Function Descriptions
	Iris Pri	1. F1.6 2. F2 3. F2.2 4. F2.7 5. F3.2 6. F3.8 7. F4.5 8. F5.4 9. F6.3 10.F7.8 11.F9 12.F11 13.F13 14.F16 15.F18 16.Off		Adjustable when the  Exposure mode is set to Iris  Pri
	Manual Gain	1. 0 dB 2. 3 dB 3. 6 dB 4. 9 dB 5. 12 dB 6. 15 dB 7. 18 dB 8. 21 dB 9. 24 dB 10.27 dB 11.30 dB 12.33 dB 12.33 dB 13.36 dB 14.39 dB 15.42 dB 16.45 dB		Adjustable when the  Exposure mode is set to  Manual
		60/30 mode	50/25 mode	
		1/10000	1/10000	
		1/5000	1/5000	
		1/3000	1/3000	
		1/2500	1/2500	
	Manual Speed	1/2000	1/1750	Manually act the chitter
	Manual Speed	1/1500	1/1250	Manually set the shutter
		1/1000	1/1000	
		1/725	1/600	
		1/500	1/425	
		1/350 1/250	1/300 1/215	
		1/250	1/215	



1st Level	2nd Level	3rd I	_evel	
Major Items	Minor Items	Adjustment Values		Function Descriptions
		1/120	1/120	
		1/100	1/100	
		1/90	1/75	
		1/60	<u>1/50</u>	
		1/30	1/25	
		1/15	1/12	
		1/8	1/6	
		1/4	1/3	
		1/2	1/2	
		1/1	1/1	
	Manual Iris	1. F1.6 2. F2 3. F2.2 4. F2.7 5. F3.2 6. F3.8 7. F4.5 8. F5.4 9. F6.3 10.F7.8 11.F9 12.F11 13.F13 14.F16 15.F18 16.Off		Manually set the iris
	Gain Limit	1. 9 dB 2. 12 dB 3. 15 dB 4. 18 dB 5. 21 dB 6. 24 dB 7. 27 dB 8. 30 dB 9. 33 dB 10.36 dB 11.39 dB 12.42 dB 13.45 dB		Max. limit value of electron gain



1st Level	2nd Level	3rd Level	
Major Items	Minor Items	Adjustment Values	Function Descriptions
	Iris Limit	1. <b>F2.2</b> 2. F2.7 3. F3.2 4. F3.8 5. F4.5 6. F5.4 7. F6.3 8. F7.8 9. F9 10.F11	Max. limit value of iris
	WDR	1. <u>Off</u> 2. 1 3. 2 4. 3	
	Smart AE	5. On / <u>Off</u>	Available when "Smart AF" is on
White Balance	Mode	<ol> <li>Auto</li> <li>Indoor</li> <li>Outdoor</li> <li>One Push WB</li> <li>ATW</li> <li>Manual</li> <li>Sodium Lamp</li> <li>3000K</li> <li>4300K</li> <li>5000K</li> <li>5000K</li> <li>28000K</li> </ol>	Select the color temperature mode  1. 4000k ~ 7000k  2. 3200k  3. 5800k  4. 1700k ~ 10000k  5. 1700k ~ 10000k  6. Custom  7. 2800k
	One Push	ENTER	One push trigger
	Trigger  Manual Red	0 ~ <u>C</u> ~ 128	Adjustable when the white balance mode is set to <i>Manual</i>
	Manual Blue	0 ~ <u>C</u> ~ 128	Adjustable when the white balance mode is set to <i>Manual</i>
Picture	Picture Effect	<ol> <li>Off</li> <li>Neg</li> <li>B &amp; W</li> </ol>	
	Sharpness	0 ~ <u>A</u> ~ 14	



1st Level	2nd Level	3rd Level	Function Descriptions	
Major Items	Minor Items	Adjustment Values		
		1. Off		
	2D NR	2. <u>1</u>		
		3. 2		
		4. 3		
		1. Off		
	3D NR	2. LOW		
		3. <u>Typ</u>		
		4. Max		
	Image Mode	1. <u>Standard</u> 2. LED Mode	The user may customize	
	illiage Mode	3. Custom	his/her desired image mode.	
		J. Gustom	Adjustable when the <i>Image</i>	
			mode is set to Custom. After	
	Image Mode		selected, the corresponding	
	Load	<u>ENTER</u>	<i>Image mode</i> parameters will	
			be read and applied to	
			Custom	
	Brightness	0 ~ <u>A</u> ~ 15	Adjustable when the <i>Image</i>	
			mode is set to Custom	
	Hue	0 ~ <u>A</u> ~ 15	Adjustable when the <i>Image</i>	
			mode is set to Custom	
	Saturation	0 ~ <u>A</u> ~ 15	Adjustable when the <i>Image</i>	
		<u> </u>	mode is set to Custom	
	Gamma	0 ~ <u>3</u>	Adjustable when the <i>Image</i>	
			mode is set to Custom	
	Black Level	0~ <u>Auto</u> ~10	Adjust the brightness of dark areas.	
			Turn on/off the angle limit	
	Pan/Tilt Limit	On / <u>Off</u>	setting	
	Pan Right Limit	0 ~ <u>170</u>	Limit the right angle	
	Pan Left Limit	<u>-170</u> ~ 0	Limit the left angle	
Pan Tilt	Tilt UP Limit	0 ~ <u><b>90</b></u>	Limit the upward angle	
Zoom	Tilt Down Limit	<u>-30</u> ~ 0	Limit the downward angle	
		On / <u>Off</u>	Activate the reverse Pan	
	Pan Flip		direction	
	Tilt Elia	On / <u>Off</u>	Activate the reverse Tilt	
	Tilt Flip		direction	



1st Level	2nd Level	3rd Level	Function Decorations	
Major Items	Minor Items	Adjustment Values	Function Descriptions	
	Preset Speed	<ol> <li>5 deg/sec</li> <li>25 deg/sec</li> <li>50 deg/sec</li> <li>80 deg/sec</li> <li>120 deg/sec</li> <li>160 deg/sec</li> <li>200 deg/sec</li> <li>300 deg/sec</li> </ol>	Set the rotation speed of the cradle head when <b>Preset</b> is executed	
	PTZ Speed Comp	On / <u>Off</u>	Set the Pan/Tilt moving speed to vary from the zoom position	
	Preset Mode	<b>Default</b> / PTZ Setting	■ Default: Call the preset, execute Pan/Tilt/Zoom/Focus + picture parameters setting ■ PTZ Setting: Call the preset, only execute Pan/Tilt/Zoom/Focus	
	D-Zoom Limit	<u><b>x1</b></u> ~x12	Set the D-zoom limit <remark>3840 x 2160 59.94/ 50 does NOT support this setting</remark>	
	PTZ Motion Sync	On / <u>Off</u>	After turning on, operate  Preset to achieve PTZ Motion  Sync <remark> This function will  refer to the default speed  setting, but may automatically  adjust the speed due to the  difference in PTZ movement  range</remark>	
D-Effect	Mirror / Flip	1. <u>Off</u> 2. MIRROR 3. Flip 4. Mirror + Flip	Set the mode at which the image is mirror or flipped	
Auto Focus	AF Sensitivity	1. LOW 2. <u>Middle</u> 3. High	For AF triggering speed, the higher the speed is, the faster AF is triggered	



1st Level	2nd Level	3rd Level	Function Descriptions	
Major Items	Minor Items	Adjustment Values		
			AF frame setting, when central	
			area was set as AF frame,	
		1. Center Area	focusing will be on the center	
	AF Frame	2. Full Area	of the screen. When Full	
		3. <u>Auto</u>	Frame was set as AF frame,	
			focusing will be calculated	
			based on the full screen	
			This function can only be	
			enabled in the Manual Focus	
	Zoom Tracking	Manual/ Curve Tracking/	(MF) mode	
	Loom Haoking	Zoom Tracking	Set the focus mode during lens	
			zooming in Manual Focus	
			mode	
			This function can only be	
	PTZ Assist	On / <b>Off</b>	enabled in the Manual Focus	
			(MF) mode	
			When PTZ Assist is enabled	
			and PTZ control is in	
			operation, the focus performs	
			only once upon immediate	
			execution. The focus will not	
			be triggered afterward when	
			the scene changes	
	SMART AF	On / <u>Off</u>	Turn on this function and AF will mainly focus on the face	
			Enable/Disable DHCP setting	
	DHCP	On / Off	using left and right arrow keys	
	Biloi	<u> </u>	and press [ENTER] to apply	
Ethernet			setting.	
			Press [ENTER] to be in modify	
	IP Address		mode; select the item to be	
		192 168 100 100	modified using the up and	
		<u>192.168.100.100</u>	down keys, and modify the	
			value using the left and right	
			keys or the numeric keys.	



1st Level	2nd Level	3rd Level	Function Descriptions	
Major Items	Minor Items	Adjustment Values	T unotion Booonphone	
	Subnet Mask	<u>255.255.255.0</u>	Press [ENTER] to be in modify mode; select the item to be modified using the up and down keys, and modify the	
			value using the left and right keys or the numeric keys.	
	Gateway	<u>192.168.100.254</u>	Press [ENTER] to be in modify mode; select the item to be modified using the up and down keys, and modify the value using the left and right keys or the numeric keys.	
	Audio In	<u>Line In</u> / Mic In	Set Audio In	
	Audio Enable	On / <u>Off</u>	Turn on/off audio output	
	Audio Volume	0 ~ <u>A</u> ~ 10	Volume Setting	
	Audio Delay	On / <u>Off</u>	When audio and video are out of sync, enable this feature to set the audio delay time <remark>For VC-A71PN, to support this function, please turn off NDI HX</remark>	
Audio	Audio Delay Time(ms)	<u>-1</u> ~-500ms	Set audio delay time <remark> For VC-A71PN, to support this function, please turn off NDI HX</remark>	
	Encode Type	1. <b>AAC</b> 2.G.711	Set encode type <remark> For VC-A71PN, to support this function, please turn off NDI HX</remark>	
	Encode Sample Rate	1.48 KHz (AAC) 2.44.1 KHz (AAC) 3.16 KHz (AAC) 4.16 KHz (G.711) 5.8 KHz (G.711)	Set the encode type and sample rate <remark> SDI supports the audio output of 48 KHz only  <remark> For VC-A71PN, to support this function, please turn off NDI HX</remark></remark>	



1st Level	2nd Level	3rd Level		
Major Items	Minor Items	Adjustment Values	Function Descriptions	
•	Durament		Turn on/off the prompt	
	Prompt	On / <u>Off</u>	information on the display	
			When it is Off, the remote	
			control will not be able to	
	IR Receive	<u>On</u> / Off	control the camera. At this	
	IN Neceive	<u>OII</u> / OII	moment, turn off and then turn	
			on the power to restore control	
			of the remote control.	
	Tally Lamp	On / <b>Off</b>	Select to enable or disable	
	Tany Lamp	0117 <u>011</u>	Tally Lamp function.	
			Set whether the indicator light	
			is linked with RS232 command	
			■ General (Not linked): The	
			indicator light switch and	
	Tally CMMD		mode shall be set	
			separately.	
System			When the indicator light	
System			is on and the default mode is	
			off, additional command is	
		required to set the indicator		
			light mode	
	Mode	Normal/ <u>Link</u>	<ul><li>Setting indicator light</li></ul>	
			mode when the indicator	
			light is off will not trigger the	
			indicator light	
			■ Link:	
			When the indicator light	
			is on, the default mode is red	
			light	
			Setting indicator light mode	
			when the indicator light is off	
	_		will turn on the indicator light	
	Language	English / Chinese		



1st Level Major Items	2nd Level Minor Items	3rd Level Adjustment Values	Function Descriptions
•	Initial Position	Last Memory / 1st Preset	Select the camera lens to return to the last operated position or the first preset position after POWER ON. <remark>First default position = Preset 0</remark>
	Control Device	Encoder / <u>Controller</u>	Control Device setting, Controller: for joystick Encoder: for tracking system
	Motionless Preset	On / <u>Off</u>	When the function is enabled, the screen will Freeze when Preset is executed. Freeze will be released after Preset is completed.
	Control Port	rt <b>RS-232</b> / RS-422	Choose whether the control interface used is RS-232 or RS-422
	Protocol	VISCA / Pelco D	
	Baud Rate	<b>9600</b> / 38400	Choose the transmission speed of the control signal
	VISCA Address	<u>0</u> ~ 7	The Protocol set to VISCA allows the camera ID address to be assigned. Select 0 for automation.
	PELCO D Address	<u>1</u> ~ 255	The Protocol set to Pelco D allows the camera ID address to be assigned.



1st Level Major Items	2nd Level Minor Items	3rd Level Adjustment Values	Function Descriptions
	Output Mode	1. 3840 x 2160/59.94p 2. 3840 x 2160/50p 3. 3840 x 2160/29.97p 4. 3840 x 2160/25p 5. 1080p/59.94 6. 1080p/50 7. 1080p/29.97 8. 1080p/25 9. 720p/59.94 10. 720p/50 11. 720p/29.97 12. 720p/25 13. 1080i/59.94 14. 1080i/50	Choose the output resolution <remark>VC-A71PN does not support 720p/29.97 and 720p/25 output modes  <remark>For HDMI/SDI output, when 1080i mode is set, NDI output is 1080p</remark></remark>
	Color Space	Standard Profile/ rec.709/ BT.2020	Set the standard for color space <remark> VC-A71PN does not support this feature</remark>
	Factory Reset	On / <u>Off</u>	Resume the factory default setting
Status			Display the current setting status



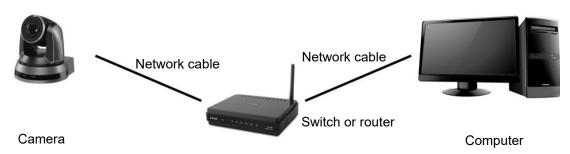
# **Chapter 6 Network Function Settings Description**

# **6.1 Connecting Camera to Network**

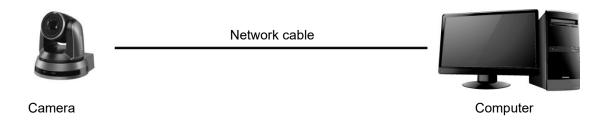
## **6.1.1 Connecting to Internet**

Two common connection methods are shown below

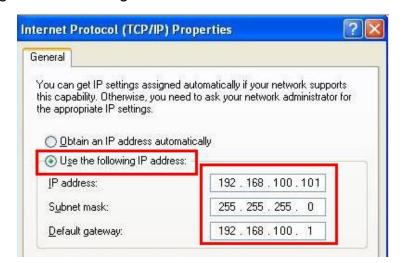
1. Connecting via switch or router



2. To connect directly through network cable, the IP address of the computer should be changed so that it is on the same network segment as the camera e.g.: The factory-preset default IP address of camera is 192.168.100.100. The computer IP address must be set with the same network segment, such as 192.168.100.101, so that the computer can be connected correctly with the camera



Change network settings



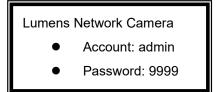


#### 6.1.2 Using the Browser to View the Images

- Open the browser, and enter the URL of camera in the IP address bar e.g.: <a href="http://192.168.100.100">http://192.168.100.100</a> (default IP address)
- Enter administrator's account and password

\*For the first login, please refer to <u>6.2.3 Account Management</u> to chang the default password



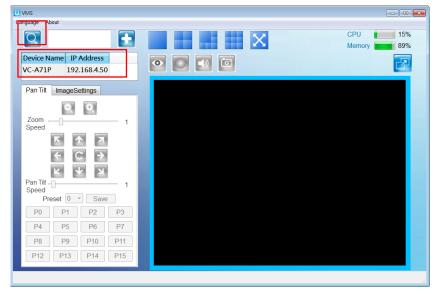


## 6.1.3 Using Lumens VMS Software to View the Images

**Remark>** For VC-A71PN, to support this function, please turn off NDI|HX (Please refer to <u>6.2.5 Setting-Video</u>)

- Open *LUMENS VMS* software (Please download from the Lumens official website)
- Search for the camera: Press [automatically search for the device] button to locate the VC-A71P camera
- Click the camera in the list and start operation after connecting to network

<Caution> When using automatic search, the camera and computer must be in the same network segment, e.g.: 192.168.4.X





#### 6.1.4 Using RTSP Player to View the Images

**Remark>** For VC-A71PN, to support this function, please turn off NDI|HX (Please refer to <u>6.2.5 Setting-Video</u>)

In addition to the browser and VMS, other free softwares also can be used for RTSP connection, such as VLC, Quick Time and PotPlayer

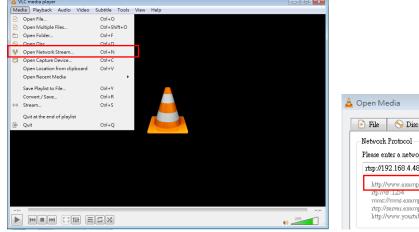
RTSP connection address formats are as follows:

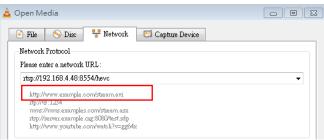
- RTSP Streaming 1 (4K@H.265) => rtsp://camera IP:8554/hevc
- RTSP Streaming 2 (1080P@H.264) => rtsp://camera IP:8557/h264
- RTSP Streaming 3 (720P@H.264) => rtsp://camera IP:8556/h264

For password authentication, the RTSP connection address is as follows:

- RTSP Streaming 1
   rtsp://Username:Password@VC IP address:port/hevc
- RTSP Streaming 2/ 3
   rtsp://Username:Password@VC IP address:port/h264
- To enable password authentication, please refer to 6.2.9 Setting Network

Example: Open VLC software, click [**Open Network Stream**], and enter a URL: rtsp://192.168.4.48:8554/hevc





## 6.1.5 Using NDI Studio Monitor to View the Images

**Remark>** Only VC-A71PN is available. Support when NDI|HX is on (Please refer to 6.2.5 Setting - Video)

For NewTek product operation or instructions, please visit the website:

https://www.newtek.com/.

To download NDI 4 Tool, click the link: http://new.tk/NDIHX-Driver-Win

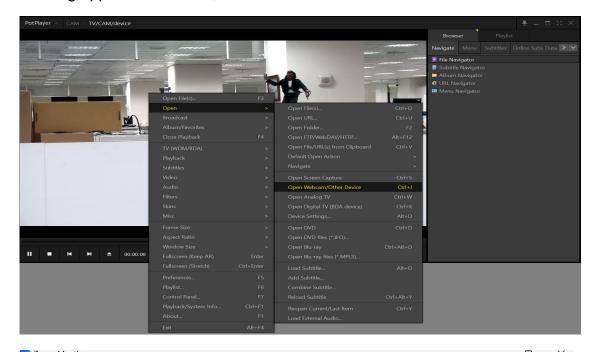
#### 6.1.6 Using USB to View the Images

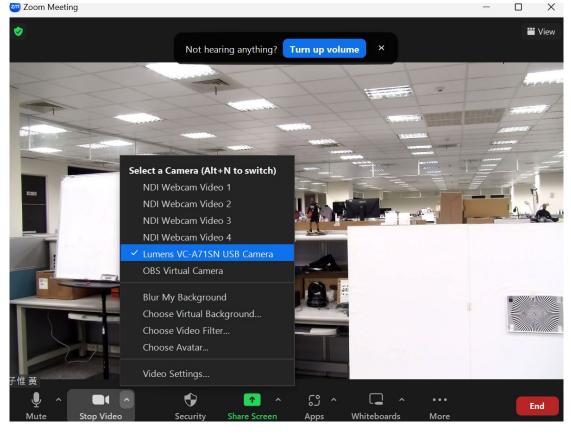
<Remark> When using 4K resolution for USB output, the video is encoded in H.264 format, while resolutions of 1080P and below are encoded in either H.264 or MJPEG format (the media player will choose automatically). However, some media players or



conference meeting apps may not display images when using 4K resolution due to conflicts between the A71P H.264 format and the software itself. In that case, please lower the resolution to 1080P.

To utilize the USB camera source, launch a media player like PotPlayer or a conference meeting app such as Zoom, then select the camera source.







# 6.2 Web Page Function Description

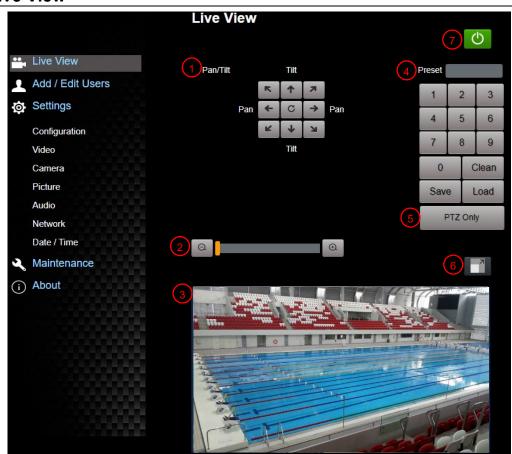
# 6.2.1 Login Screen



No	Item	Function Descriptions	
1	Username	Enter user account (default: admin)	
		Enter user password (default: 9999)	
2	Password	*For the first login, please refer to <u>6.2.3 Account Management</u> the	
		default password	
2	Language selection	Currently, the system supports English, Traditional Chinese and	
3		Simplified Chinese	
4	Demonshar manageral	Save user account name and password to the browser. When you log	
4	Remember password	in next time, there is no need to re-enter them	
5	Login	Log into the administrator screen on the website	



#### 6.2.2 Live View

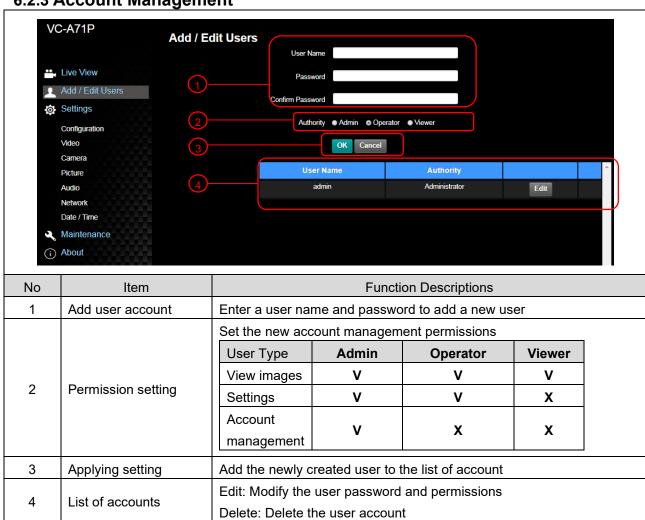


No	Item	Function Descriptions	VC-A71P	VC-A71PN
1	Pan / Tilt setting	Adjust the Pan/Tilt position of the camera screen	V	V
2	Zoom ratio	Adjust the zoom-in or zoom-out ratio via scroll bar	٧	V
3	Preview window	Display the screen currently captured by the camera	٧	Support when NDI HX is Off
4	Preset setting	Select the number first and then select SAVE or LOAD	V	V
5	PTZ Only	Enable/disable PTZ Only  Disable (Default): Call the preset, execute Pan/Tilt/Zoom/Focus + picture parameters setting Enable: Call the preset, only execute Pan/ Tilt/ Zoom/ Focus	V	Х
6	Switch to Full Screen	Switch the preview window to full screen	V	Support when NDI HX is Off
7	Power button	Turn on or turn off the camera power	V	V



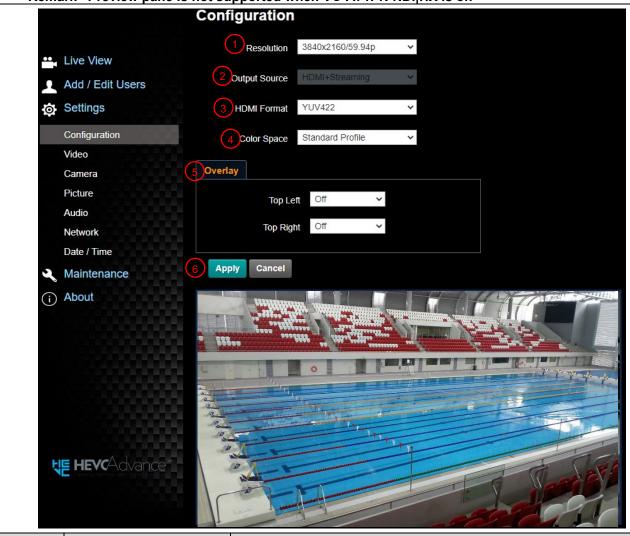
34

## **6.2.3 Account Management**





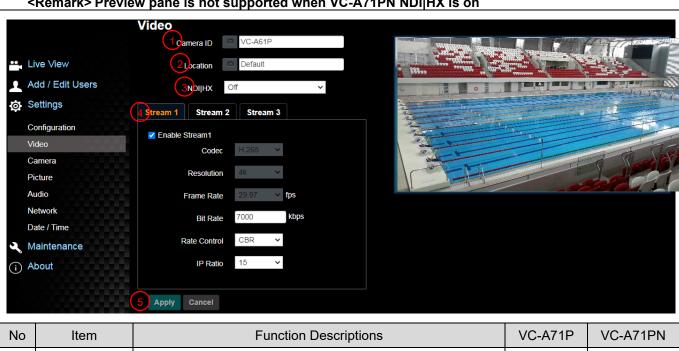
### 6.2.4 Setting - System Setting



No	Item	Function Descriptions
1	Resolution	Set the resolution of the camera, resolutions supported by the camera are as follows:  3840 x 2160 59.94 / 50 / 29.97 / 25 fps  1080P 59.94 / 50 / 29.97 / 25  720P 59.94 / 50 / 29.97 / 25  1080i 59.94/50  After switching to the resolution, the camera will restart. Please refresh the browser <remark>VC-A71PN does not support 720p 29.97/25 fps resolutions  <remark>1080i mode only supports HDMI/SDI output. When 1080i mode is set, NDI output is 1080p</remark></remark>
2	Output signal	According to the output resolution, you can select HDMI + streaming output or HDMI + UVC output <remark> When it is set to UVC output, 3840 x 2160 29.97p or lower resolutions are supported</remark>
3	HDMI Format	Select YUV422 / YUV420 / RGB <remark> When it is set to YUV420, 3840 x 2160 59.94p and 3840 x 2160 50p resolutions are supported</remark>
4	Color Space	Set the standard for color space Standard Profile/ REC.709/ BT.2020 < Remark > VC-A71PN does not support this feature
5	Overlay	Set the stream to display "date and time" or "custom content" and to display location
6	Apply	After the setting has been modified, select this button to apply the setting



#### 6.2.5 Setting - Video



No	Item	Function Descriptions	VC-A71P	VC-A71PN
1	Camera name	Modify the camera name  ■ Camera names are limited to 1 - 12 characters  ■ Please use a camera name by mixing uppercase and lowercase letters or numbers. Do not use "/" and "space" or special symbols <remark> Modifying this field will modify the Onvif device name synchronously</remark>	V	>
2	Camera Location	Modify the location of the camera, such as Meeting Room 1 ■ Camera location is limited to 1 - 12 characters ■ Please use a camera name by mixing uppercase and lowercase letters or numbers. Do not use "/" and "space" or special symbols <remark> Modifying this field will modify the Onvif device name synchronously</remark>	V	V
3	NDI HX	VC-A71PN can turn NDI HX on/off     On: Support NDI (ONVIF cannot find devices, and RTSP/RTMP/RTMPS/MPEG-TS/SRT streams cannot be used.)     Off: Support RTSP/RTMP/RTMPS/MPEG-TS/SRT, and ONVIF can find devices but cannot be used with NDI Tool		<b>&gt;</b>
3.1	Group Name	Video  Camera ID  VC-A71PN  Location  Default  Group Name  Public  NDI HX  On  The group name can be modified here and set with Access Manager - Receive in NDI Tool  If no group is assigned, the machine belongs to Public. As		Support when NDI HX is On



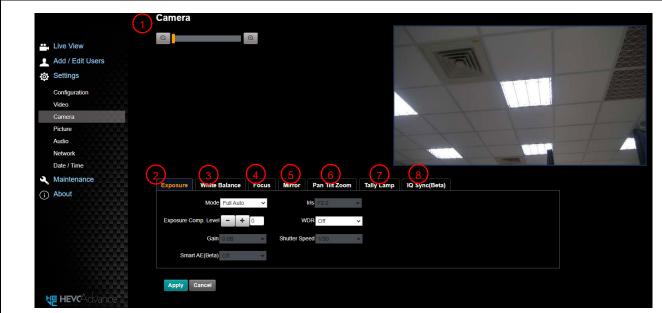
		the default of Access Manager includes Public, Studio Monitor can discover this machine.  If a group is assigned, but this group is not added into Access Manager, Studio Monitor cannot discover this machine.  If a group is assigned and this group is added into Access Manager, Studio Monitor can discover this machine.		
		The name can contain commas (,) to distinguish different groups  Example: "default, 123, abc" means this machine belongs to		
		three groups at the same time (default / 123 / abc)		
4	Streaming 1/ Streaming 2/ Streaming 3	Setting - System Setting - Output Signal Display when it is set to HDMI + streaming VC-A71P supports 3 streaming outputs. Please refer to 6.2.5.1 Streaming Parameter Setting for relevant settings	V	Support when NDI HX is On
4.1	UVC	Setting - System Setting - Output Signal Display when it is set to HDMI + UVC  UVC  Codec H.264/MJPEG ∨  Resolution 1080P ∨  Frame Rate 50 ∨ fps  ■ Encode Format:  > 3840 x 2160 29.97 / 25 fps: H.264  > Less than 1080p (inclusive): H.264/MJPEG  ■ Resolution: It is shown based on Settings - System Settings - Resolution  Frame Rate: 3840 x 2160 can only select the highest 29.97 fps	V	
5	Apply	After the setting has been modified, select this button to apply the setting	V	V

6.2.5.1 Streaming parameter setting

Function		Streaming 1	Streaming 2	Streaming 3
Encode Format		H.265	H.264	
Resolution		4K /1080p / 720p	1080p / 720p / 1080i	640 x 360
Frame Rate		Setting according to the supported resolution <remark> Only 59.94 / 50 are supported when the resolution of Streaming 2 is 1080i</remark>		
Bit Rate (kbps)	2,000 ~ 20,000	2,000 ~ 20,000	512 ~ 5,000	512 ~ 5,000
	7,000	15,000	7,500	1,000
Rate Control		CBR / VBR		
IP Ratio		Setting according to the s < Remark > Only 15 / 25 are	supported resolution supported when the resolution	n is 1080i

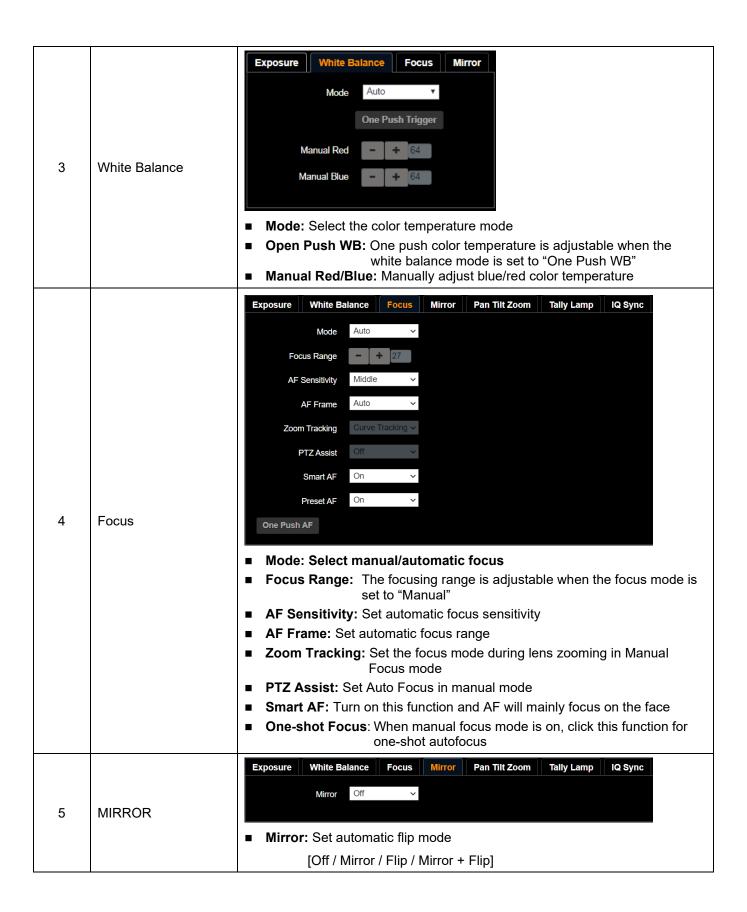


#### 6.2.6 Setting - Camera

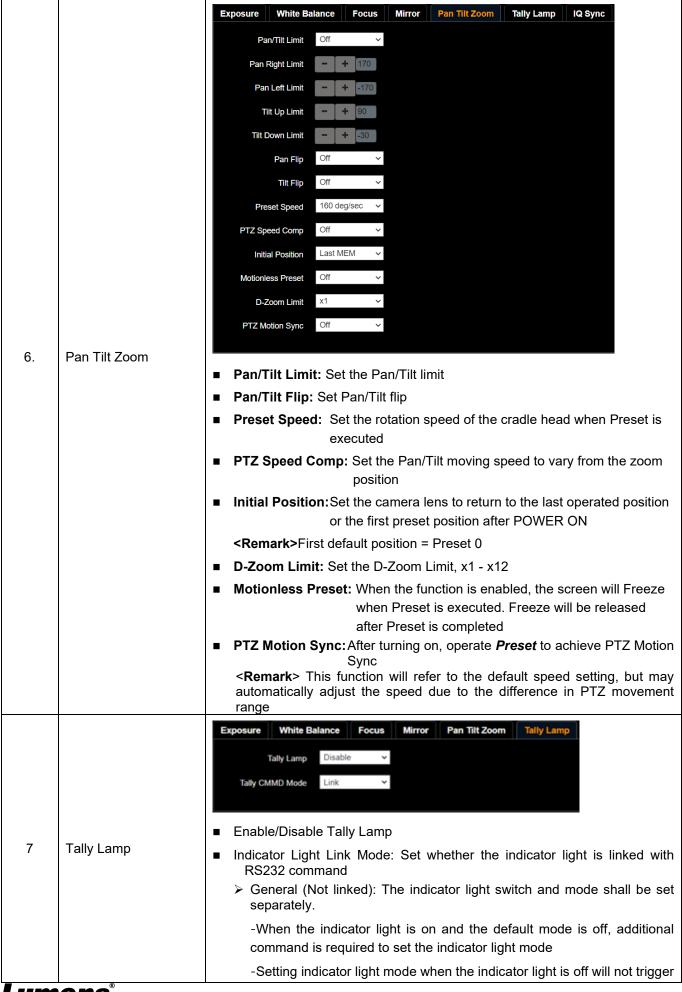


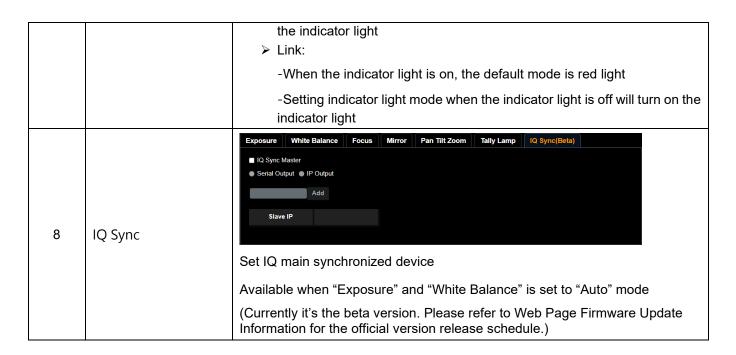
No	Item	Function Descriptions
1	Zoom ratio	Adjust the zoom-in or zoom-out ratio via scroll bar
		■ <b>Mode:</b> Select exposure mode (Automatic/Shutter Priority/Aperture Priority/Manual)
		■ Exposure Comp. Level: Select exposure compensation level
	-	■ Gain: The gain limit is adjustable when the exposure mode is set to "Manual"
		■ <b>Iris:</b> The size of aperture is adjustable when the exposure mode is set to "Manual" or "Aperture Priority"
2	Exposure	■ <b>WDR:</b> Set the level of wide dynamic range (WDR) in order to obtain better images
		■ Shutter Speed: The shutter speed is adjustable when the exposure mode is set to "Manual" or "Shutter Priority"
		■ Smart Exposure: Enable/Disable Smart Exposure; Available when "Focus - SMART AF" is on (Currently it's the beta version. Please refer to Web Page Firmware Update Information for the official version release schedule.)



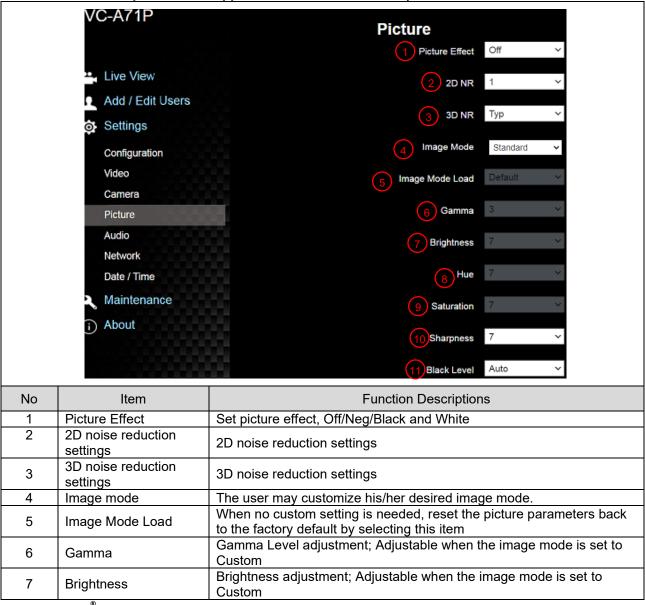








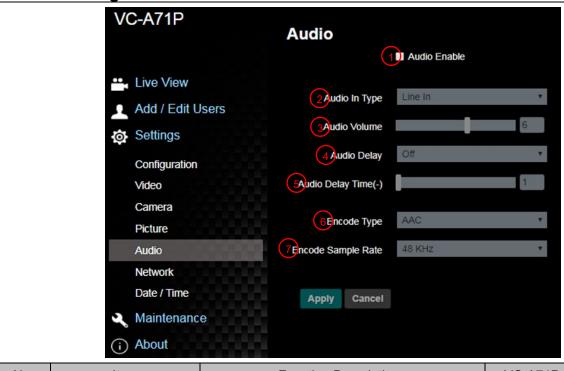
#### 6.2.7 Setting - Picture





8	Contrast	Contrast adjustment; Adjustable when the image mode is set to Custom
9	Saturation	Saturation adjustment of the image; Adjustable when the image mode is set to Custom
10	Sharpness Adjust the sharpness of the image	
<mark>11</mark>	Black Level	Adjust the brightness level of dark areas

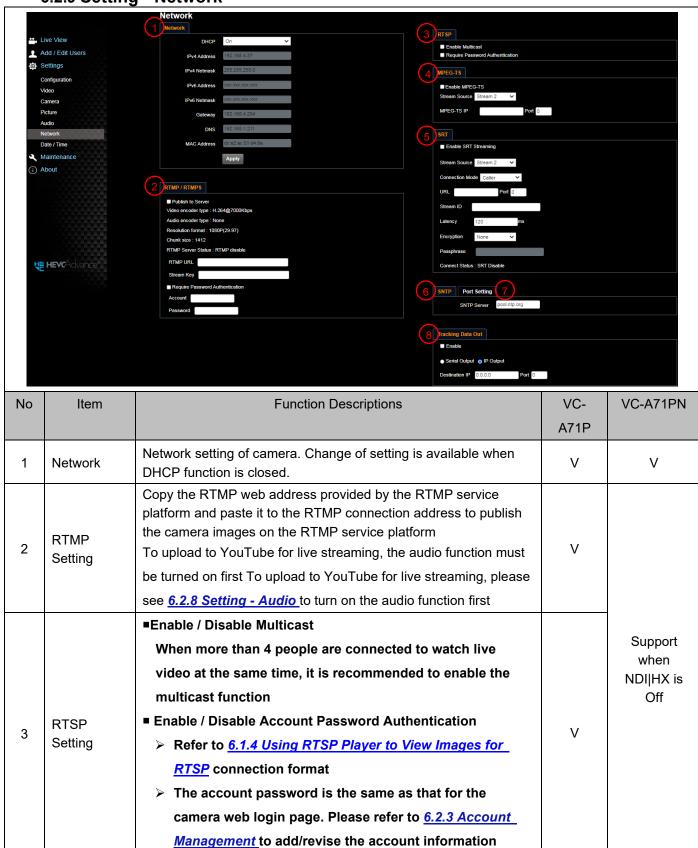
## 6.2.8 Setting - Audio



No	Item	Function Descriptions	VC-A71P	VC-A71PN
1	Open audio	Turn on/ off sound	V	V
2	Soundtrack effect setting	Set MIC In/Line In	V	V
3	Audio Volume	Adjust Volume	V	V
4	Audio Delay	Turn on/ off Audio Delay	V	
5	Audio Delay Time(ms)	Set Audio Delay Time (-1~-500ms)	V	
6	Encode Type	AAC/ G.711	V	
7	Encode sample rate	Set Encode sample rate  48 KHz (AAC)  44.1 KHz (AAC)  16 KHz (AAC)  16 KHz (G.711)  8 KHz (G.711)	V	Support when NDI HX is Off



#### 6.2.9 Setting - Network

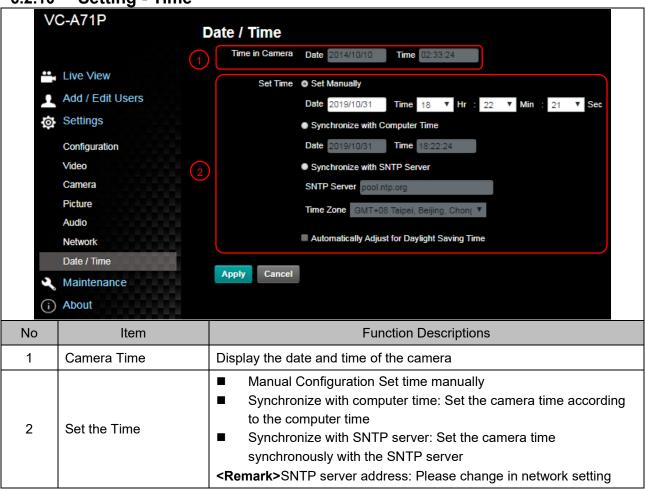




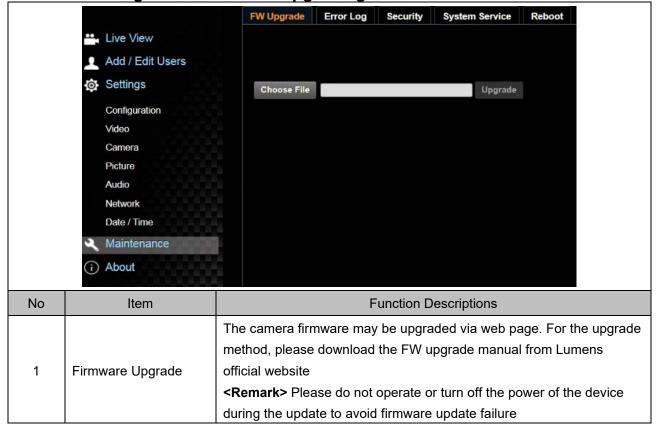
		The setting can be configured after Multicast is enabled		
		■ Enable Multicast		Support
3-1	Multicast Setting			when NDI HX is
		IP Setting 239.255. 0.0		On
		Netmask 255,255. 0.0		
		Set MPEG-TS format		
	MPEG-TS	<remark> The port setting range 1025 ~ 65535</remark>		Support when
4	Setting	<remark>The following port has been used by the camera. Setting</remark>	V	NDI HX is
		of the port may not connect correctly 1935, 8080, 8554, 8556,		Off
		8557, 9090		
		Set the field of SRT and then check the item to open SRT streaming		
		After the SRT streaming is opened, it will be connected		
		automatically upon startup		Support
5	SRT Setting	2. The port setting range 1025 ~ 65535 <b>Reamark&gt;</b> The following port has been used by the camera.	V	when NDI HX is
		Setting of the port may not connect correctly		Off
		1935,8554,8555,8556,8557		
		Delay time is for 20 to 8000 microseconds. The default value is     120 microseconds		
6	SNTP Setting	Set the SNTP server address	V	V
	-	SNTP Port Setting		
		HTTP Port 80 HTTPS Port 81		
_	D + 0 #:	Cat LITTE mark. The default Park walks in 00	M	
7	Port Setting	Set HTTP port. The default Port value is 80 Set HTTPS port. The default Port value is 81	V	V
		Set HTTPS port. The default Port value is 81 <remark> The settings can only be modified when the camera's</remark>		
		DHCP function is turned off		
		When enabled, PTZ position information can be fed back when the		
		camera is moving		
		Serial port output: The protocol must be set to VISCA, and the		
		baud rate should be 38400		
	Tracking	(For related settings, please refer to <u>6.2.14 Setting -</u>		
8	Data Output	Maintenance - System Service)	V	V
	Setting	2. IP output: It can set IP address and communication port		
		3. The port numbers should be > 1024. 1935, 8555, 8556, 8557		
		cannot be used.		
		<remark> The performance of the camera may be affected when Tracking Data Output is enabled</remark>		



#### 6.2.10 Setting - Time

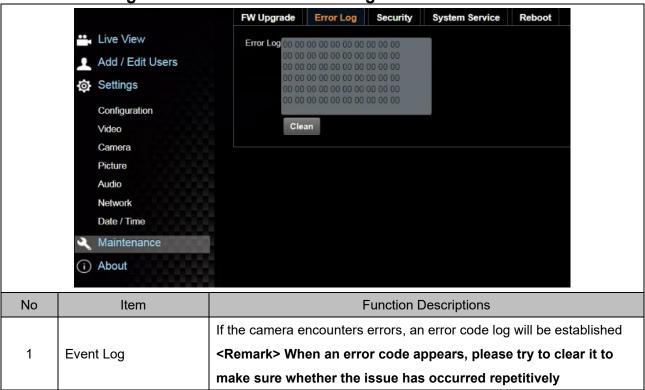


#### 6.2.11 Setting - Maintenance - Upgrading Firmware

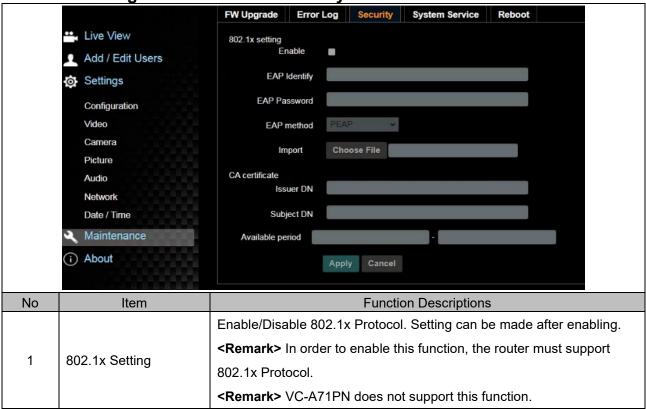




#### 6.2.12 Setting - Maintenance - Incident Log

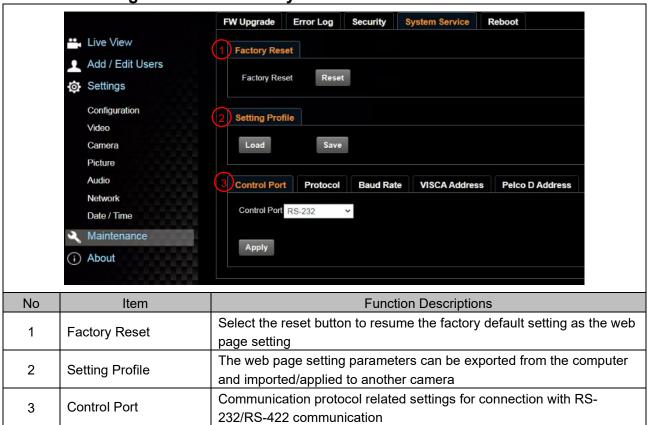


#### 6.2.13 Setting - Maintenance - Security

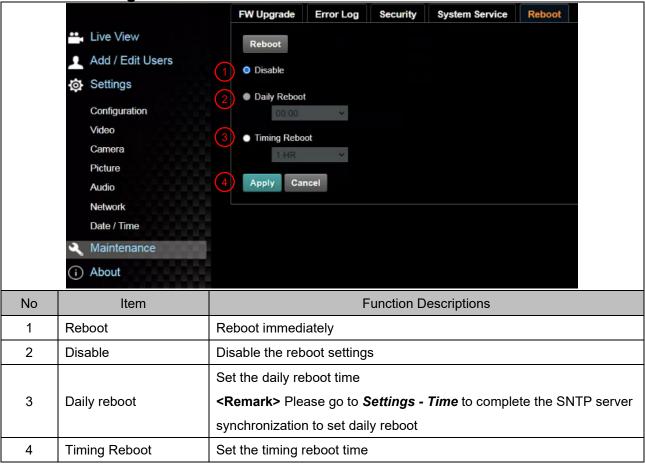




#### 6.2.14 Setting - Maintenance - System Service

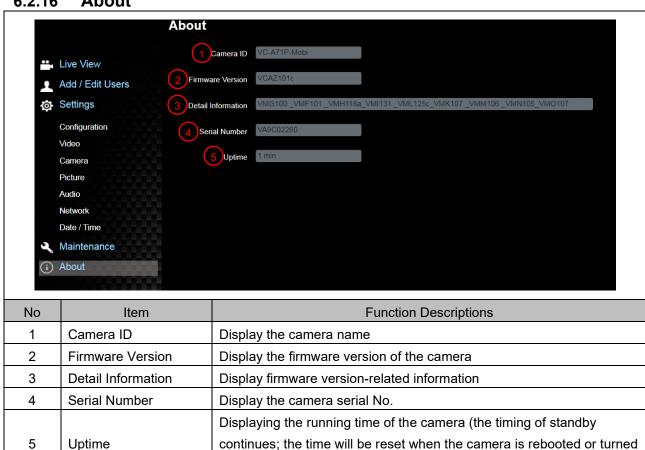


### 6.2.15 Setting - Maintenance - Reboot





#### 6.2.16 **About**



off)



## **Chapter 7 DIP Switch Setting**

#### 7.1 DIP SWITCH

#### 7.1.1 OUTPUT Switch (Switch to different output resolutions)

To switch via the OSD/ RS-232 Command is also available based on the last executed action



ID	Resolution	Frame Rate	
0		59.94	
1	2040v2460m	50	
2	3840x2160p	29.97	
3		25	
4	1920x1080p	59.94	
5		50	
6		29.97	
7		25	
8		59.94	
9	1200v720m	50	
Α	1280x720p	29.97	<remark> VC-A71PN does not support 720p</remark>
В		25	29.97/25 fps resolutions
С		59.94	<remark> 1080i mode only supports HDMI/SDI</remark>
D	1920x1080i	50	output. When 1080i mode is set, NDI output is 1080p
E	Doorwood	Doonrad	
F	Reserved	Reserved	

#### 7.1.2 IR SELECT (Selected by Remote control)

When using the remote control, please make sure the settings of IR SELECT and the Camera Select of the remote control are consistent



ID	Setting
1	
2	
3	





## **Chapter 8 Troubleshooting**

This chapter describes problems you may encounter while using VC-A71P/VC-A71PN. If you have questions, please refer to related chapters and follow all the suggested solutions. If the problem still occurred, please contact your distributor or the service center.

No.	Problems	Solutions
		1.Make sure you have plugged in the power cord.
1.	Boot without power	2.When using a PoE connection, ensure that the power supply
	signal	supports PoE+ / PoE++ hubs
	9	■ VC-A71P : PoE++ (IEEE802.3bt)
		■ VC-A71PN : PoE+ (IEEE802.3at)
		1.Check the power supply or PoE supply functions.
		2.Confirm the output signals are in streaming output.
	There is no image	3. Confirm whether the camera resolution can be used together
2.	output from VC-A71P	with the monitor equipment
	output from VO-A/ fr	■ If 4k output, confirm the monitor equipment supports 4K
		output
		4.Replace the cables and make sure they are not faulty.
	RS-232 cannot be	1.Confirm the connection is correct (RS-232 In/ Out)
3.	controlled	2.Please make sure the Baud rate setting is the same as the
	Controlled	control equipment
	Whether the Internet	Please refer to Chapter 6 Network Function Settings
4.	can be used for	Description for the Internet usage
	operation	Description for the internet usage
		Please be sure to use only English alphabets or numbers in
		[Setting]>[Video]> [Camera](Location) of the webpage. Using
	ONVIF software cannot	special characters and pressing the spacebar will cause the
5.	locate the machine	ONVIF software unable to locate the machine.
	roodto trio maoriino	<remark> For VC-A71PN, either NDI or ONVIF can be used.</remark>
		Please go to the [Setting] > [Video] > [NDI HX] on the web page to
		check if it is [Off].
	Tally lamp is not	Please make sure if the <i>Tally lamp</i> function is enabled from the setting
6.	working when applying	menu or web page.
0.	RS232 setting	■ Setting Menu: System - Tally Lamp
	110202 Setting	■ Web page: Setting - Camera - Tally Lamp
	The camera does not	Please make sure if the <i>Initial Position</i> is set to <i>Last Operated</i>
_	save the relevant	<b>Position</b> from the setting menu or web page
7.	parameters (PTZ,	■ Setting Menu: System - Initial Position
	AWB) after reboot	■ Web page: Setting - Camera - Pan Tilt Zoom
		Please make sure that the camera is not in the following conditions.
8.	Tracking Data Output is	The following function settings may cause data output to be delayed or
	delayed or not updated	not updated:



	- Modify output resolution
	- Modify camera mode
	- Modify HDMI format
	- Enable OSD menu
	- Streaming setting
	- Audio setting



# **Supplier's Declaration of Conformity 47 CFR § 2.1077 Compliance Information**

Manufacturer : Lumens Digital Optics Inc.

Product Name: VC-A71P/ VC-A71PN

Model Number: 4KPTZ Video Camera

#### Responsible Party - U.S. Contact Information

Supplier: Lumens Integration, Inc.

4116 Clipper Court, Fremont, CA 94538, United States

e-mail: support@mylumens.com

#### **FCC Compliance Statement**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

